

STAGE 1

15 Business days (30 for MIB) starting from the working day after CNF submitted

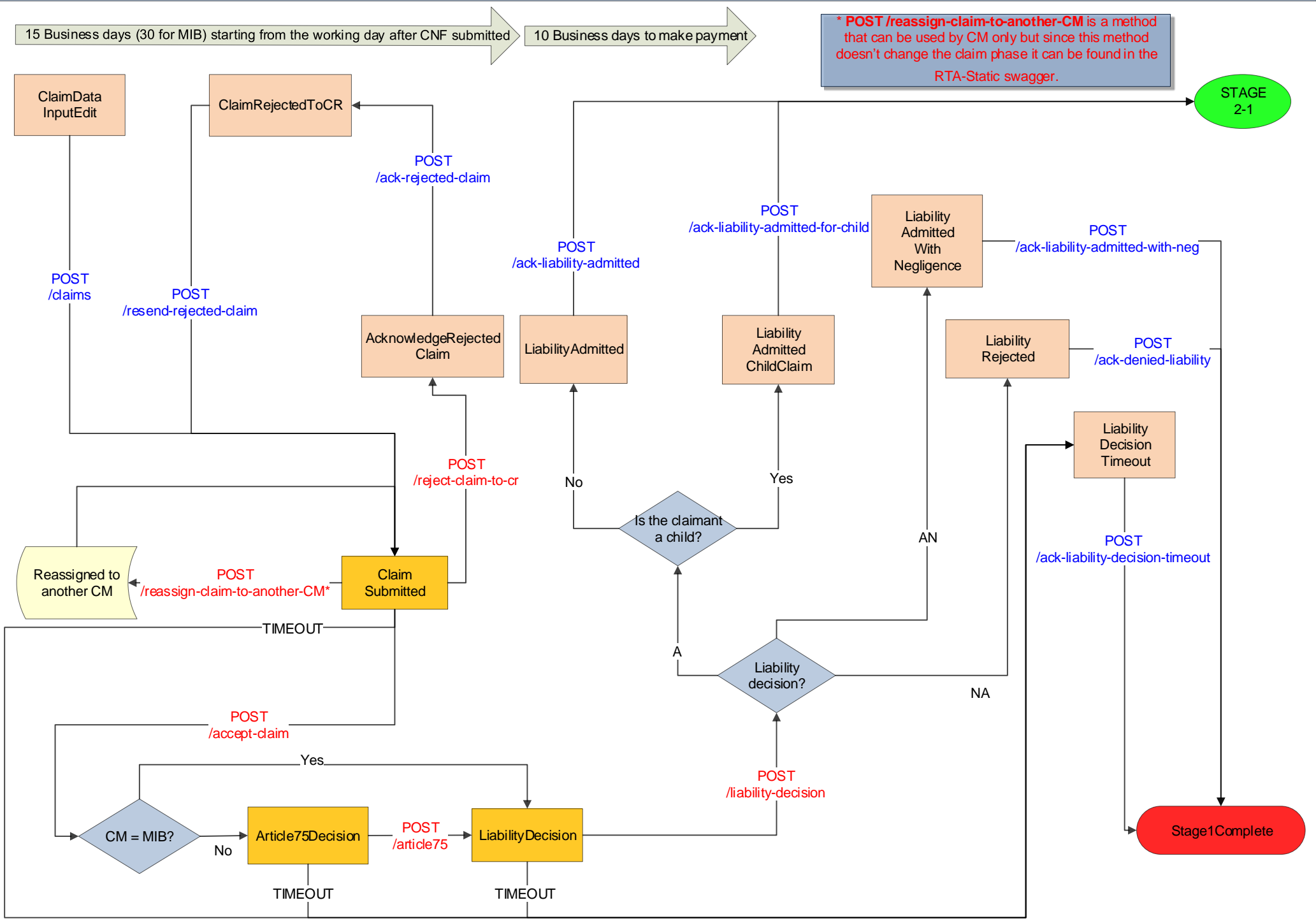
10 Business days to make payment

\* **POST /reassign-claim-to-another-CM** is a method that can be used by CM only but since this method doesn't change the claim phase it can be found in the RTA-Static swagger.

STAGE 2-1

Claimant Representative (CR)

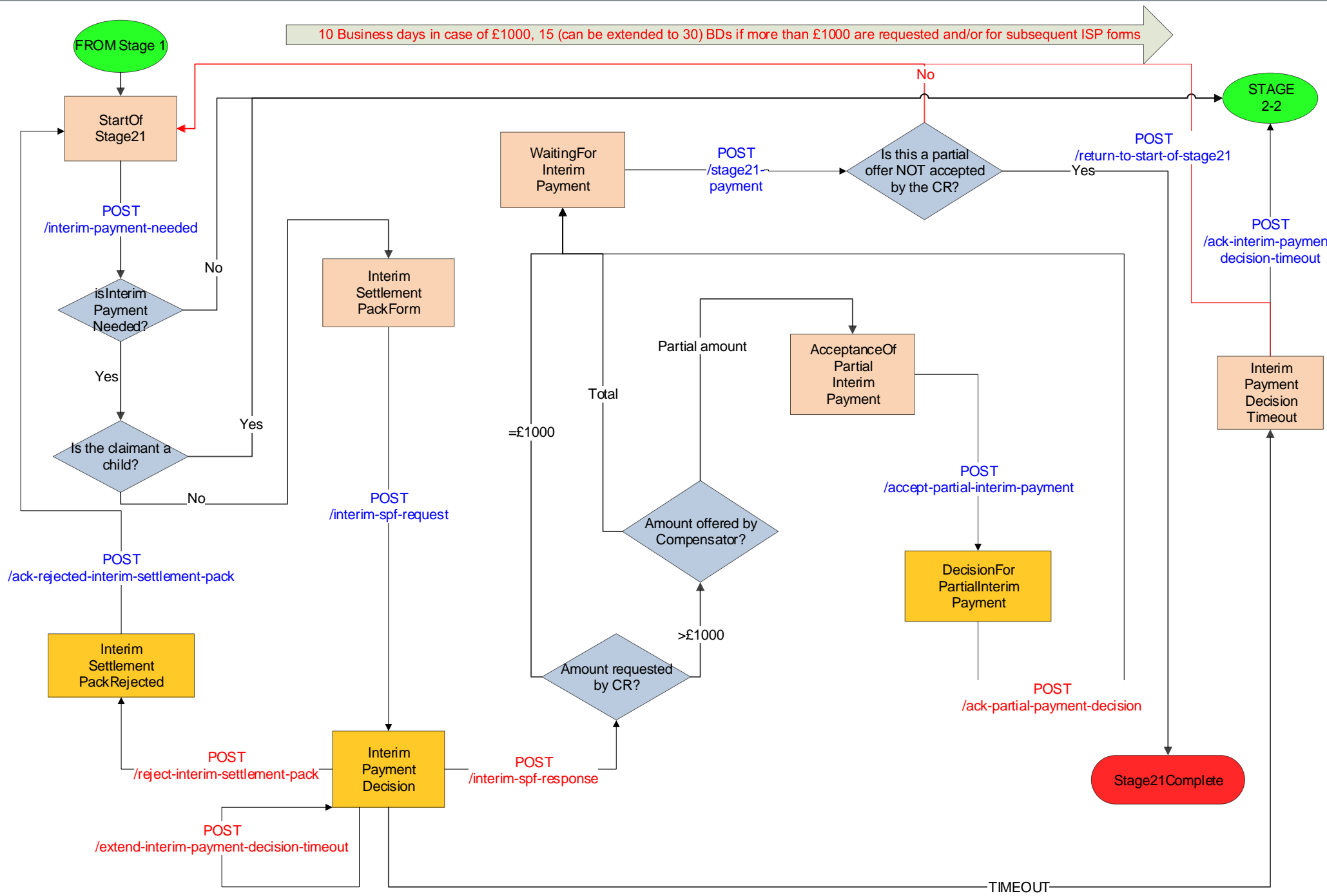
COMPENSATOR (CM)



10 Business days in case of £1000, 15 (can be extended to 30) BDs if more than £1000 are requested and/or for subsequent ISP forms

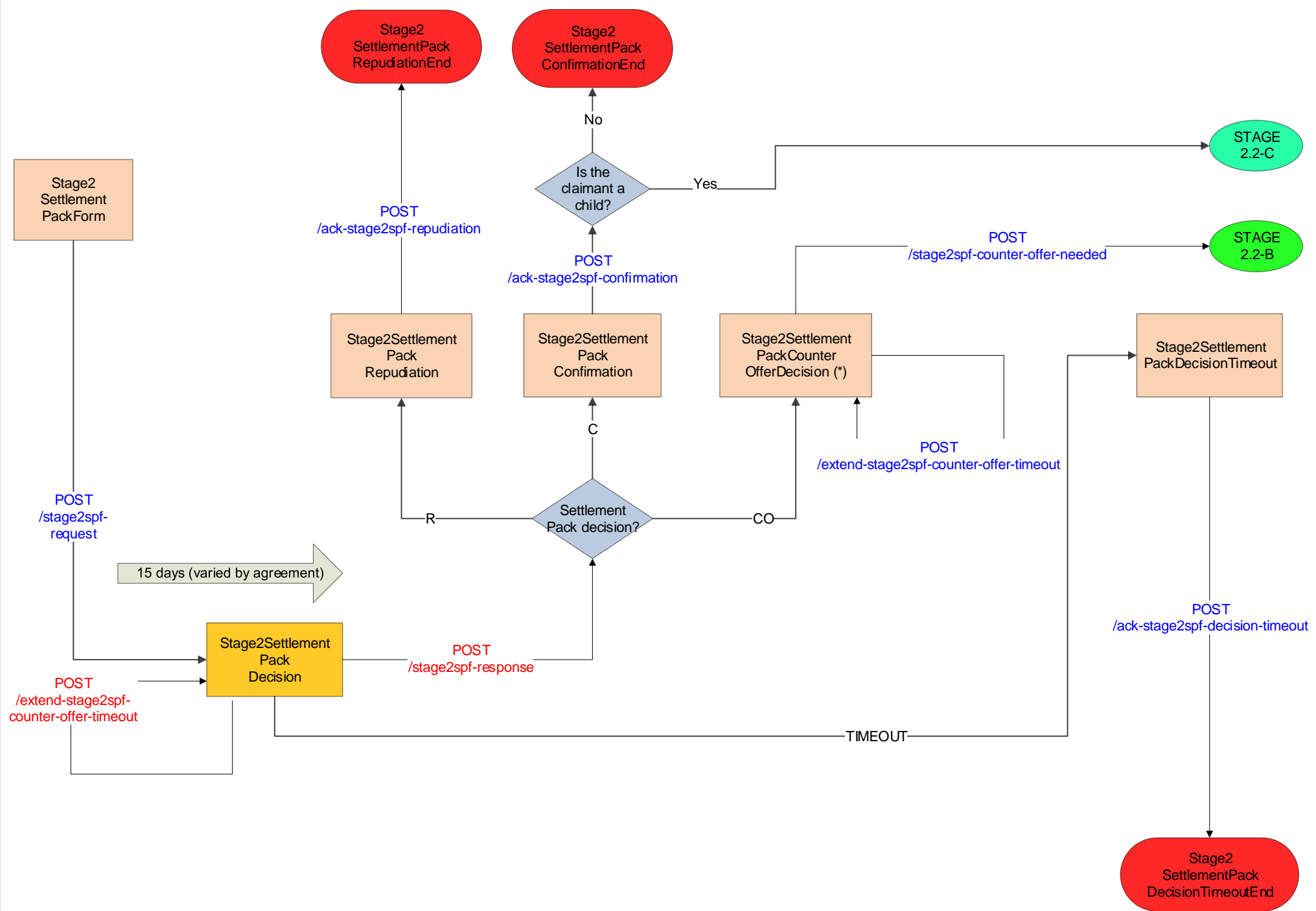
Claimant Representative (CR)

MIB / Self insured / Insurer (CM)



Claimant Representative (CR)

MIB / Self insured / Insurer (CI)



Claimant Representative (CR)

MIB / Self insured / Insurer (CM)

